



"Trusting someone and that person being truthful are two different things."

IT OFFICER

Background

Denis is an **IT officer and project manager** in his early 30s. He does work for an organization that works towards the realization of environmental and human rights of the economically marginalized communities around extractive industries and toxic sites.

Denis is married with one daughter. In his free time, he works on **designing a tool** that his community can use to report cases on industries that toxify the environment.

Technology Use

He uses his **computer and cell phone** daily, and uses **KeepPassXC** to manage his passwords and **Tresorit** to back up the organization's data.

Goals

Denis wants to become a **computer and data security expert** in order to help his community learn how to store their data and keep their computers safe. With his knowledge in programming, he wants to **develop a tool** that can track manufacturing industries in his country.

His other goal is to have a **secure communication channel** for the organization that can be used for reporting cases and complaints from the community to the office.

#Privacy #DataSecurity

Threats

- **Surveillance** of phone calls and the hacking of the organization's online accounts
- His **physical security** is at-risk, as targeted office break-ins are common in his city.
- His **laptop and phone may be stolen** during a break-in or robbery

#Surveillance #AccountCompromise

Strengths

- He can **train others** to create strong passwords and enable 2-factor authentication
- He is able to **identify a computer threat** and clean it. He can use any computer programming language
- He is known as a **trusted** technical expert in his community

Questions

- How can I **encrypt my phone calls** at a free cost?
- How can I be anonymous online?
- What is the best tool to **recover deleted data**?

